

2014-15 NELFT Mental Health Services

Barking & Dagenham CCG Information Requirements

CPA Information

No	Requirement	Threshold		Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD	Comments
GEN 1	4 Hour A&E waiting times	95%		98.9%	96.5%	95.9%	97.3%	97.6%	99.0%	99.0%	95.8%	91.0%	94.3%	92.7%	98.1%		
GEN 2	Average length of stay for Inpatients (trimmed)	< 25 days	Adults	26.6	17.9	23	25	19.6	33.3	25.9	25.1	24.4	26.6	30	32.3		
		< 45 days	Older Adults	49.0	51	no discharges	59	52.0	64	56	54.5	no discharges	19	46	36.5		
GEN 3	Delayed Transfer of Care	< 7.5%	Adults	0.0%	2.1%	0.8%	0.4%	0.0%	0.0%	0.8%	7.1%	6.0%	4.1%	3.2%	0.5%		
			Older Adults	0.0%	0.0%	3.6%	8.1%	10.3%	17.8%	7.0%	0.0%	0.0%	26.3%	0.0%	7.4%		
GEN 4	% occupancy adult acute wards	90%	Male	94.2%	97.6%	99.9%	91.3%	94.2%	99.2%	98.7%	98.9%	95.8%	101.3%	100.6%	98.9%		
			Female	77.2%	82.8%	93.5%	94.4%	92.4%	84.2%	87.3%	73.6%	75.9%	79.5%	84.3%	84.0%		
GEN 5	% occupancy older adult acute wards	90%	Male	73.2%	73.1%	74.8%	60.2%	101%	93.2%	97.7%	84.8%	91.8%	92.1%	75.9%	77.6%		
			Female	82.9%	80.9%	68.7%	65.5%	95.0%	94.9%	81.0%	82.5%	89.9%	97.2%	102.5%	96.9%		
GEN 6	Re-referral rate for Tariff in scope services (re referred within 30 days)			13.0%	12.0%	11.9%	11.4%	14.4%	13.3%	11.0%	11.3%	14.2%	11.5%	12.1%	11.6%		
GEN 7	Proportion of CPA reviews with a corresponding Clustering review			23.1%	19.8%	14.9%	15.8%	18.0%	25.7%	15.7%	12.0%	13.8%	22.9%	23.0%	24.1%		
GEN 8	Indicator of Accommodation problems			245	240	241	247	236	251	256	246	236	242	238	240		
No	Requirement	Threshold		Q1			Q2			Q3			Q4			YTD	Comments
GEN 9	Number of readmissions within 28 days of discharge since start of financial year		Adults			5			9			17			21		
			Older Adults			0			0			0			0		
GEN 10	Cumulative % of readmissions within 28 days of discharge since start of financial year		Adults			11.4%			8.2%			11.8%			9.3%		
			Older Adults			0.0%			0.0%			0.0%			0.0%		
GEN 11	Number of inpatient admissions that have been gate-kept by crisis resolution/ home treatment team		Adults			45			56			59			40		
			Older Adults			6			6			3			9		
GEN 12	Percentage of inpatient admissions that have been gate-kept by crisis resolution/ home treatment team	95%	Adults			100%			100%			94.9%			90.0%		
			Older Adults			100%			100%			66.7%			100.0%		
GEN 13	Number of patients on CPA discharged from inpatient care who are followed up within 7 days		Adults			20			32			34			26		
			Older Adults			1			7			2			3		
GEN 14	% of patients on CPA discharged from inpatient care who are followed up within 7 days	95%	Adults			100%			100%			100%			100%		
			Older Adults			100%			100%			100%			100%		
			ADULTS														
			Employment status			99.5%			99.5%			99.4%			99.7%		
			Accommodation Status			99.7%			99.4%			99.2%			99.7%		

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GEN 15	Proportion of service users on CPA with a recording of: 1. Employment Status. 2. Accommodation status. 3. Having a HoNOS assessment in the last 12 months. 4. Having a diagnosis for patients discharged from inpatient care. 5. Having a formal CPA HoNOS review in the past 12 months. 6. Having a Crisis Plan. 7. Having a copy of their care plan	97% minimum of patients should have this information recorded	Having a HoNos Assessments in the last 12 months			96.4%			97%			96.5%			96.2%				
			Having a diagnosis for patients discharged from inpatient care			86.7%			92%			82.5%			81.1%				
			Having a formal CPA Review in the past 12 months			96.1%			99%			98.3%			98.6%				
			Having a crisis plan			94.8%			95%			95.6%			95.6%				
			A copy of their care plan			99.5%			100%			99.1%			98.9%				
			OLDER ADULTS																
			Employment status			82.9%			78.0%			79.8%			86.3%				
			Accommodation Status			84.7%			79.7%			81.7%			89.2%				
			Having a HoNos Assessments in the last 12 months			99%			96%			98.2%			97.1%				
			Having a diagnosis for patients discharged from inpatient care			100%			91%			50%			50.0%				
			Having a formal CPA Review in the past 12 months			96.1%			100%			99%			96.1%				
			Having a crisis plan			94.4%			88.1%			89.0%			95.1%				
			A copy of their care plan			98.2%			95.8%			93.6%			99.0%				

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GEN 16	Minimum patient identity data to consist of: 1. NHS Number. 2. Date of Birth. 3. Postcode (normal residence). 4. Current Gender. 5. Marital Status. 6. Registered General Practice Code. 7. Commissioner organisation code 8. Ethnicity	97% minimum of patients should have this information recorded	Adults			100%			100%			100%			100%					
			NHS Number			100%			100%			100%			100%					
			Date of Birth			100%			100%			100%			100%					
			Postcode (normal residence)			100%					99.8%			100.0%			100%			
			Current Gender			100%					100%			100%			100%			
			Marital Status					99%			99%			99%			99%			
			Registered GP Code					98.1%			99.2%			99.2%			99%			
			Commissioner code					100%			100%			100%			100%			
			Ethnicity					100%			100%			100%			100%			
			Older Adults																	
			NHS Number						100%			100%			100%			100%		
			Date of Birth						100%			100%			100%			100%		
			Postcode (normal residence)						100%			100%			100%			100%		
			Current Gender						100%			100%			100%			100%		
Marital Status						100%			100%			100%			100%					
Registered GP Code						98.0%			98.1%			97%			97%					
Commissioner code						100%			100%			100%			100%					
Ethnicity						100%			100%			100%			100%					
GEN 17	Number of Patients on Memory services Caseload					320			251			232			204					
GEN 18	Number of new patients allocated in Memory Services					162			124			125			135					
GEN19	Number of people with a new diagnosis of Dementia					47			40			39			42					
GEN20	Number of referrals received by memory service					164			148			128			140					
GEN21	Referrals by source for memory services					See "memory referrals" tab			See "memory referrals" tab			See "memory referrals" tab			See "memory referrals" tab					
GEN22	Memory services - Time from referral to assessment (days)					27.28			26.02			23.98			23.16					
GEN23	Number of people managed by the memory service with an individual care plan																Audit Q2 & Q4 reports			
GEN24	Total early intervention (EI) patients being treated by EI Teams (all patients receiving EI treatment at a point in time)		EI Caseload			70			75			65			72					
GEN25	Total number of new patients taken on by Early Intervention Team since the start of the financial year		New EI cases			15			25			32			44					
GEN26	Proportion of adults (18-69) on CPA in settled accommodation		Settled accomodation			75.6%			78.5%			86.8%			89.3%					
GEN27	Proportion of adults (18-69) on CPA in employment		In employment			2.64%			3.2%			4.0%			5.0%					

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GEN28	The number of episodes of AWOL for the number of patients detained under the MHA 1983		AWoL of Detained Patients			1 of 59			0 of 80			0 of 63			1 of 51		
GEN 29	Number of bed days within 12 months prior to commencing with IMPART, compared to number of bed days during year of IMPART treatment for those discharged in the quarter		Impart bed day comparison						0/0								
GEN 30	Percentage reduction in self harm and suicide attempts comparing first month of treatment with last month of treatment for clients discharged from Impart in the quarter		Impart reduction in self harm						Suicide = 100% Self Harm = 100%								
GEN 31	Number of patients with LD as a primary diagnosis accessing all services by service area		Primary LD diagnosis			98			95			95			92		Agreed annual report to CQRM
GEN 32	Number of patients with LD as a secondary diagnosis accessing all services by service area		Secondary LD diagnosis			2			2			3			2		Agreed annual report to CQRM
GEN 33	Number of patients with ASC as a primary diagnosis accessing all services by service area		Primary ASC diagnosis			0			0			0			0		Agreed annual report to CQRM
GEN 34	Number of patients with ASC as a secondary diagnosis accessing all services by service area		Secondary ASC Diagnosis			8			8			8			8		Agreed annual report to CQRM

IAPT Information

No	Requirement	Threshold	Borough	Q1		Q2		Q3		Q4		YTD	Comments
GEN 45	Number of people who have been referred to IAPT for psychological therapies during reporting period				721		680		710		929	2111	
GEN 46	The number of IAPT active referrals who have waited more than 28 days from referral/first contact to first treatment/first therapeutic session at the end of the quarter				22		9		6		19		

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GEN 47	The number of people who have entered psychological therapies (i.e. had first therapeutic session during the reporting quarter)					513			498			570			638		
GEN 48	The number of people who have completed treatment and are moving to recovery					218			203			204			225		
GEN 49	The number of people who have completed treatment who did not achieve clinical caseness at initial assessment					0			0			0			0		
GEN 50	IAPT - The number of people moving off sick pay and benefits during the reporting quarter					44			55			65			31		
GEN 51	The proportion of those referred to IAPT services that enter treatment					71.2%			73.2%			80.3%			68.7%		
GEN 52	Access to psychological therapies services by people from black and minority ethnic groups					28.3%			28.1%			29.4%			30.7%		

CAMHS Information

No	Requirement	Threshold		Q1		Q2		Q3		Q4		YTD	Comments
GEN 53	CAMHS 2 % DNA rate	Less than 25% moving to 15% by Q4			25.25%		27.2%	See "CAMHS DNA tab"		See "CAMHS DNA tab"			
GEN 54	CAMHS 5 Annual Report of service satisfaction, based on chisq questionnaire, by borough camhs tier 3 service												
GEN 55	CAMHS 6 Number of staff completed Safeguarding training: Level 1 Level 2 Level 3				Lvl 1 =4, Lvl 2 = 0 , Lvl 3 =13		Lvl 1 =7, Lvl 2 = 0 Lvl 3 =19		Lvl 1 =6, Lvl 2 = 0 , Lvl 3 =14				

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GEN 56	CAMHS 6 Rate of staff completed Safeguarding training: Level 1 Level 2 Level 3	90%				Lvl 1 =100%, Lvl 2 = 100%, Lvl 3 =86.7%			Lvl 1 =100%, Lvl 2 = 100%, Lvl 3 =86.7%			Lvl 1 =100%, Lvl 2 = n/a, Lvl 3 =100%					
GEN 57	CAMHS 7 Audit quality of transition plans for any yp, where necessary, by borough camhs tier 3 service																
GEN 58	% of referrals accepted					94%			94%			96.4%			83.6%		
GEN 59	Number of referrals redirected by Tier 3 CAMHS					1			2			0			0		
GEN 60	Number of inpatients discharged from hospital receiving follow up within 7 days: Split by F2F and telephone contact					3 discharged - 3 F2F & 0 Telephone			6 discharged - 6 F2F & 0 Telephone			5 discharged - 4 F2F & 1 Telephone			1 discharged - 0 F2F & 0 Telephone		
GEN 61	% of inpatients discharged from hospital receiving follow up within 7 days: Split by F2F and telephone contact	95%				100%			100%			100%			0.0%		
GEN 62	Number of CYP assessment appointments by Tier 3 CAMHS team					212			193			260			219		
GEN 63	Number of CYP whose cases were closed by team					290			262			317			251		
GEN 64	Average number of sessions completed per child/family by Tier 3 CAMHS team					9.2			6.5			6.8			8.1		
GEN 65	Breakdown of destination on case closure by Team by available RIO reporting category			See CAMHS Discharge Dest			See CAMHS Discharge Dest			See CAMHS Discharge Dest			See CAMHS Discharge Dest				
GEN 66	Participation report annually by borough, including details of how CYP have been involved in service development																
GEN 67	Number (client total) of initial measures completed. By team					104			67			85			58		
GEN 68	%age (client total) of initial measures completed. By team					33.1%			29.1%			31%			24.2%		
GEN 69	Number of follow up mental health measures completed by Team					21			18			15			5		
GEN 70	%age of follow up mental health measures completed by Team					6.7%			7.8%			5.4%			2.1%		